

Technical Note (tcpgps_android_en_v12_001_bugreport)

Bug reports on Android

Update Date

03/01/2019

Requirements

Hardware:

Android Device

Software:

Android OS

Objective

Generation and sending of bug reports from an Android device to Aplitop technical support team.

Details

For generating and sending bug reports from an Android device you must complete the following steps (it could be slightly different depending on the Android OS version):

1. Tap Developer options and enable it (ON/OFF switch at the top). Then enable USB debugging near the bottom.
2. Tap Take bug report. Tap REPORT to confirm.
3. In about 20 seconds, a notification will say "Bug report captured." The bug report is two files: a .txt file and a .png file.
4. Tap the notification. It should give you a pop-up.
5. Tap Share with Gmail.
6. Email the bug report to soporte@aplitop.com.